



Conference Schedule

Sunday, September 24, 2023

TIME	EVENT	PRESENTER
1:00 p.m. – 5:00 p.m.	Registration	All participants
3:30 p.m. – 4:30 p.m.	New Attendee Orientation	CAHAM Board
5:00 p.m. – 7:30 p.m.	Welcome Reception: Cocktails and Dinner with Vendors	All participants

Monday, September 25, 2023

TIME	EVENT	PRESENTER
7:30 a.m. – 9:00 a.m.	Breakfast with Vendors	All participants
9:15 a.m. – 9:30 a.m.	Welcome and Conference Opening	Terry Closson
9:30 a.m. – 11:00 a.m.	Opening Keynote Speaker: <i>The Cost of Doing Nothing</i>	Kimberly Hartsfield
11:00 a.m. – 12:00 p.m.	Last Chance with Vendors	All participants
12:00 p.m. – 1:30 p.m.	Lunch with Vendors	All participants
1:30 p.m. – 1:45 p.m.	Group Picture	All participants
1:45 p.m. – 3:00 p.m.	<i>Human Resources: What you Need to Know Navigating Regulations Compliantly and Effectively</i>	Gretchen Lindeman & Darcy Castro Jonathan Wiik
3:00 p.m. – 3:15 p.m.	Break	All participants
3:15 p.m. – 4:30 p.m.	<i>Human Resources: What you Need to Know Navigating Regulations Compliantly and Effectively</i>	Gretchen Lindeman & Darcy Castro Jonathan Wiik

Tuesday, September 26, 2023

TIME	EVENT	PRESENTER
7:30 a.m. – 9:15 a.m.	Breakfast and Learn <i>What is Digital Patient Registration?</i>	Susan Giannetti Lance Dunn
9:15 a.m. – 9:30 a.m.	Break	All participants
9:30 a.m. – 10:45 a.m.	<i>Knowledge is Magic: Admitting & Its Impact on Managed Care Contracts Managing Denials: The Devil's in the Details - A Business Office Perspective</i>	Vivian Kaslow Rudy Braccili
10:45 a.m. - 11:00 a.m.	Break	All participants
11:00 a.m. - 12:15 p.m.	<i>Knowledge is Magic: Admitting & Its Impact on Managed Care Contracts Managing Denials: The Devil's in the Details - A Business Office Perspective</i>	Vivian Kaslow Rudy Braccili
12:15 p.m.– 1:30 p.m.	Carl Satterfield Luncheon	All participants
1:30 p.m. – 2:45 p.m.	<i>Panel Discussion on Current and Relevant Hot Topics</i> Moderator: Becky Peters	Andrea Torres, Brandon Burnett, Ken Baxter, and LaQuitta Holston
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:15 p.m.	<i>Automation to Support Workforce Shortages</i>	Alicia Hanson and Brent Channell
4:15 p.m. – 5:30 p.m.	<i>Legislative Updates: No Surprises Act, COVID Test Claim Denials, etc.</i>	Richard Lovich

Wednesday, September 27, 2023

TIME	EVENT	PRESENTER
8:00 a.m. – 9:00 a.m.	Breakfast	All participants
9:00 a.m. - 10:00 a.m.	CAHAM Business Meeting	Terry Closson