

# CAHAM Conference Agenda

## Sunday, September 8, 2024

TIME	EVENT	PRESENTER
1:00 p.m. – 5:00 p.m.	Registration	All participants
3:30 p.m. – 4:30 p.m.	New Attendee Orientation	CAHAM Board
5:00 p.m. – 7:30 p.m.	Welcome Reception: Cocktails and Dinner with Vendors	All participants

## Monday, September 9, 2024

TIME	EVENT	PRESENTER
7:30 a.m. – 9:00 a.m.	Breakfast with Vendors	All participants
9:15 a.m. – 9:30 a.m.	Welcome and Conference Opening	Terry Closson
9:30 a.m. – 11:00 a.m.	Keynote Speaker: <i>Stepping into your Power and Finding Joyful Success</i>	Marie Garvey, CEO, Crazy Busy Women
11:00 a.m. – 12:00 p.m.	Last Chance with Vendors	All participants
12:00 p.m. – 1:30 p.m.	Lunch with Vendors	All participants
1:30 p.m. – 1:45 p.m.	<b>Group Picture</b>	All participants
1:45 p.m. – 2:45 p.m.	<i>Empowering Healthcare Leaders: Setting Sail for Growth and Navigating your Voyage to the C-Suite</i>	Ericka Smith, Monterey Park Hospital AHMC Healthcare
2:45 p.m. – 3:00 p.m.	<b>Break</b>	All participants
3:00 p.m. – 4:00 p.m.	<i>Legislative Updates</i>	Richard Lovich Stephenson Acquistio & Colman
4:00 p.m. – 5:00 p.m.	<i>Learning Session Pending</i>	TBD

## Tuesday, September 10, 2024

TIME	EVENT	PRESENTER
7:30 a.m. – 9:15 a.m.	<b>Breakfast and Learn: Charting the Course of Combatting Costly Denials</b>	Becky Cloud-Glaab, UCI Health Systems
9:15 a.m. – 9:30 a.m.	<b>Break</b>	All participants
9:30 a.m. – 10:30 a.m.	<i>Journey Through Pre- Authorization Success</i>	LaQuitta Holston, Banner Health
	<i>2024 and 2025 Human Resources Updates: Adapting to Changing Landscapes</i>	Gretchen Lindeman, AHMC Healthcare Darcy Castro, Sharp Healthcare
10:30 a.m. – 10:45 a.m.	<b>Break</b>	All participants
10:45 a.m. – 11:45 a.m.	<i>Journey Through Pre- Authorization</i>	LaQuitta Holston, Banner Health
	<i>2024 and 2025 Human Resources Updates: Adapting to Changing Landscapes</i>	Gretchen Lindeman, AHMC Healthcare Darcy Castro, Sharp Healthcare
12:00 p.m. – 1:30 p.m.	<b>Carl Satterfield Luncheon</b>	All participants
1:30 p.m. – 2:30 p.m.	<i>Leveraging Revenue Integrity for Financial Sustainability</i>	Sandra Lood, Cottage Health
	<i>Empowering Through Education</i>	Alicia Kintzele, Scripps Health
2:30 p.m. – 2:45 p.m.	<b>Break</b>	All participants
2:45 p.m. – 3:45 p.m.	<i>Leveraging Revenue Integrity for Financial Sustainability</i>	Sandra Lood, Cottage Health
	<i>Empowering Through Education</i>	Alicia Kintzele, Scripps Health
3:45 p.m. – 4:00 p.m.	<b>Break</b>	All participants
4:00 p.m. – 5:00 p.m.	<i>Point of View (POV): Patient Access Surviving Healthcare</i>	Round Table Discussions

## Wednesday, September 11, 2024

TIME	EVENT	PRESENTER
8:00 a.m. – 9:00 a.m.	Breakfast	All participants
9:00 a.m. – 11:00 a.m.	CAHAM Business Meeting	Terry Closson