# **CAHAM Conference Agenda**

## Tuesday, September 2, 2025

TIME	EVENT	PRESENTER
3:00 p.m. – 5:00 p.m.	Registration	All participants
3:30 p.m. – 4:30 p.m.	New Attendee Orientation	CAHAM Board
5:00 p.m. – 7:30 p.m.	Welcome Reception: Cocktails and Dinner with Vendors	All participants

### Wednesday, September 3, 2025

TIME	EVENT	PRESENTER
7:30 a.m. – 9:00 a.m.	Breakfast with Vendors	All participants
9:00 a.m. – 9:15 a.m.	Welcome and Conference Opening	Terry Closson
9:15 a.m. – 9:25 a.m.	Whova App Overview	Conference Committee
9:30 a.m. – 11:00 a.m.	Keynote Speaker: Harnessing the Power of Action to be Happy, Healthy and Strong	Araceli May
11:00 a.m. – 12:00 p.m.	Last Chance with Vendors	All participants
12:00 p.m. – 1:30 p.m.	Lunch with Vendors	All participants
1:30 p.m. – 1:45 p.m.	Group Picture	All participants
1:45 p.m. – 2:45 p.m.	Cultivating a Culture of Excellence: A Journey of Influence	Becky Peters
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:30 p.m.	Legal Lesson: Legislative Mock Trial	Richard Lovich

#### Thursday, September 4, 2025

TIME	EVENT	PRESENTER
8:15 a.m. – 9:15 a.m.	Breakfast & Learn: Escaping the Department of Corrections	Andrew Woughtner
9:15 a.m. – 9:30 a.m.	Break	All participants
9:30 a.m. – 10:30 a.m.	Learning Session: Patient Self-Arrival & Welcome Mobile Registrar: Elevating Patient Satisfaction with Eco-Friendly Workflow Solutions	Jacquelin Jordan
10:30 a.m. – 10:45 a.m.	Break	All participants
10:45 a.m. – 11:45 a.m.	Learning Session: Recognize in 2025 - Employee Recognition	Cynthia Vargas
12:00 p.m. – 1:30 p.m.	Carl Satterfield Luncheon	All participants
1:45 p.m. – 2:45 p.m.	Human Resources Panel: Unions, Performance Reviews, Staffing, and Retention	Various Speakers
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:30 p.m.	Patient Access Round Table Discussion	Rewa Cooper
4:30 p.m. – 6:00 p.m.	Break	All participants
6:00 p.m. – 9:00 p.m.	Ambassador Yacht Dinner Cruise	All participants

### Friday, September 5, 2025

TIME	EVENT	PRESENTER
8:00 a.m. – 9:00 a.m.	Breakfast	All participants
9:00 a.m. – 10:30 a.m.	CAHAM Business Meeting	Terry Closson