

# CAHAM Conference Agenda

## Tuesday, September 2, 2025

TIME	EVENT	PRESENTER
3:00 p.m. – 5:00 p.m.	Registration	All participants
3:30 p.m. – 4:30 p.m.	New Attendee Orientation	CAHAM Board
5:00 p.m. – 7:30 p.m.	Welcome Reception: Cocktails and Dinner with Vendors	All participants

## Wednesday, September 3, 2025

TIME	EVENT	PRESENTER
7:30 a.m. – 9:00 a.m.	Breakfast with Vendors	All participants
9:00 a.m. – 9:15 a.m.	Welcome and Conference Opening	Terry Closson
9:15 a.m. – 9:25 a.m.	Whova App Overview	Conference Committee
9:30 a.m. – 11:00 a.m.	<b>Keynote Speaker: <i>Harnessing the Power of Action to be Happy, Healthy and Strong</i></b>	Araceli May
11:00 a.m. – 12:00 p.m.	Last Chance with Vendors	All participants
12:00 p.m. – 1:30 p.m.	<b>Lunch with Vendors</b>	All participants
1:30 p.m. – 1:45 p.m.	Group Picture	All participants
1:45 p.m. – 2:45 p.m.	<b><i>Championing Excellence: The Pathway to Sustainable Success</i></b>	Becky Peters
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:30 p.m.	<b>Legal Lesson: <i>Legislative Mock Trial</i></b>	Richard Lovich

## Thursday, September 4, 2025

TIME	EVENT	PRESENTER
8:15 a.m. – 9:15 a.m.	<b>Breakfast &amp; Learn: <i>Escaping the Department of Corrections</i></b>	Andrew Woughtner
9:15 a.m. – 9:30 a.m.	Break	All participants
9:30 a.m. – 10:30 a.m.	<b><i>Patient Self-Arrival &amp; Welcome Mobile Registrar: Elevating Patient Satisfaction with Eco-Friendly Workflow Solutions</i></b>	Jacqueline Jordan
10:30 a.m. – 10:45 a.m.	Break	All participants
10:45 a.m. – 11:45 a.m.	<b><i>Recognize in 2025 - Employee Recognition</i></b>	Cynthia Vargas
12:00 p.m. – 1:30 p.m.	Carl Satterfield Luncheon	All participants
1:45 p.m. – 2:45 p.m.	<b>Human Resources Panel: <i>Unions, Performance Reviews, Staffing, and Retention</i></b>	Various Speakers
2:45 p.m. – 3:00 p.m.	Break	All participants
3:00 p.m. – 4:30 p.m.	<b>Patient Access Round Table Discussion</b>	Rewa Cooper
4:30 p.m. – 6:00 p.m.	Break	All participants
6:00 p.m. – 9:00 p.m.	Ambassador Yacht Dinner Cruise	All participants

## Friday, September 5, 2025

TIME	EVENT	PRESENTER
8:00 a.m. – 9:00 a.m.	Breakfast	All participants
9:00 a.m. – 10:30 a.m.	CAHAM Business Meeting	Terry Closson